The State of Cybersecurity

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Agenda

- The State of Cybersecurity
- Threats
- Industry Feedback (Interactive)
- What's Next? (Interactive)

2019 FBI Internet Crime Complaint Center (IC3)

- The FBI's Internet Crime Complaint Center (IC3) received **467,361 complaints** in 2019 (1300 every day)
 - More than \$3.5 billion in losses to individuals/business victims
- One of the most financially costly complains involved **business email compromise** (BEC) with \$1.7 billion in losses and 23,775 complaints
- Other prevalent crime types reported include:
 - Phishing/Vishing/Smishing/Pharming
 - Non-payment/Non-delivery
 - Extortion
 - Personal Data Breach

Select a state: Virginia !

Crime Type	Loss Amount	Crime Type	Loss Amount
Advanced Fee	\$5,469,508	Identity Theft	\$4,025,724
BEC/EAC	\$53,190,542	Investment	\$1,862,137
Charity	\$112,717	Lottery/Sweepstakes/Inheritance	\$1,007,503
Civil Matter	\$156,895	Malware/Scareware/Virus	\$36,693
Confidence Fraud/Romance	\$8,032,153	Misrepresentation	\$57,730
Corporate Data Breach	\$709,154	No Lead Value	\$0
Credit Card Fraud	\$2,651,615	Non-payment/Non-Delivery	\$11,218,696
Crimes Against Children	\$0	Other	\$389,877
Criminal Forums	\$0	Overpayment	\$1,418,084
Denial of Service/TDos	\$180	Personal Data Breach	\$2,822,312
Employment	\$1,132,130	Phishing/Vishing/Smishing/Pharming	\$1,449,437
Extortion	\$5,204,953	Ransomware	\$454,029
Gambling	\$1,981	Re-shipping	\$11,160
Government Impersonation	\$5,605,125	Real Estate/Rental	\$3,838,759
Hacktivist	\$0	Spoofing	\$12,246,482
Harassment/Threats of Violence	\$288,937	Tech Support	\$2,068,844
Health Care Related	\$7,250	Terrorism	\$0
IPR/Copyright and Counterfeit	\$62,684		
Descriptors*			
Social Media	\$2,912,249	Virtual Currency	\$2,470,111

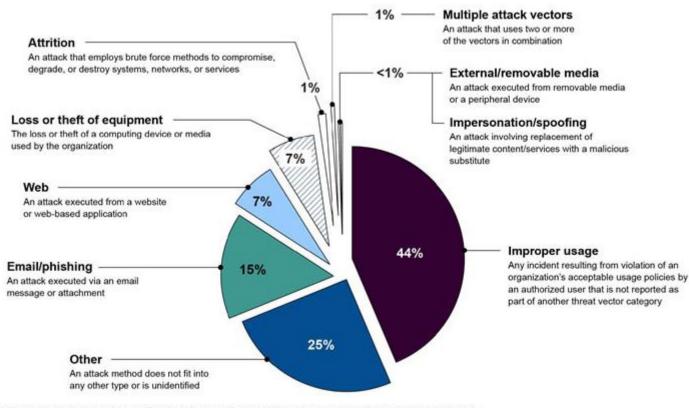
Top Routinely Exploited Vulnerabilities

- Malicious cyber actors are increasingly targeting unpatched Virtual Private Network vulnerabilities
- March 2020 brought an abrupt shift to work-from-home that necessitated, for many organizations, rapid deployment of cloud collaboration services, such as Microsoft Office 365 (0365)
 - Malicious cyber actors are targeting organizations whose hasty deployment of Microsoft 0365 may have led to oversights in security configurations and vulnerable to attack
- Cybersecurity weaknesses—such as poor employee education on social engineering attacks and a lack of system recovery and contingency plans—have continued to make organizations susceptible to ransomware attacks in 2020

GAO Report: Federal Agencies

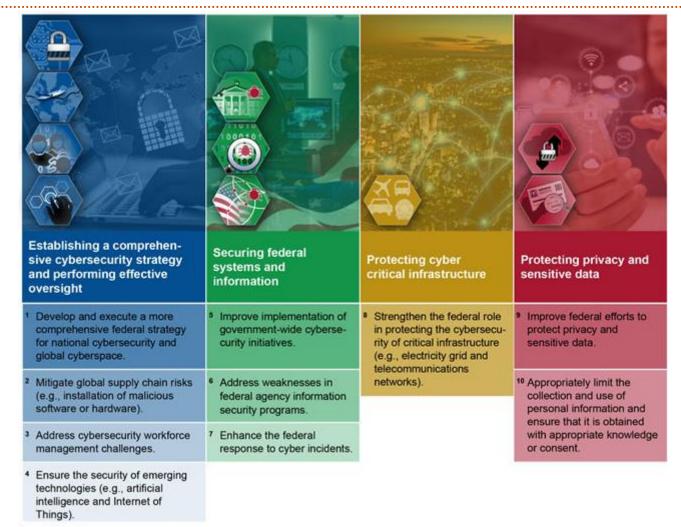
- Over 28,000 security incidents were reported by federal executive branch civilian agencies to the Department of Homeland Security in fiscal year 2019
- Government IT systems contain vast amounts of PII

28,581 total information security incidents



Source: GAO analysis of United States Computer Emergency Readiness Team and Office of Management and Budget data for fiscal year 2019.

10 Critical Actions Needed to Address 4 Major Cybersecurity Challenges



Source: GAO analysis.

Cybersecurity Adversaries

According to Madeline Mortelmans, Defense Department's Principal Director for Cyber Policy:

- In 2018, the Justice Department estimated that more than 90% of economic espionage cases involved China and more than two-thirds of the cases involved in the theft of trade secrets were connected to China
- Russia is conducting cyber espionage that has the potential to disrupt critical infrastructure and erode confidence in America's democratic system
- North Korea has hacked financial networks and cryptocurrency to generate funds to support their weapons development program
- Iran has conducted disruptive cyberattacks against U.S. and allies' companies, along with information operations to push their own narrative across the Middle East
- Cyber criminals pose a growing threat from their use of ransomware to extort money from local and state governments as well as the commercial sector

Top 5 Cybersecurity Threats

- 1. Third-Party and Supply Chain Attacks by Nation-State 'Actors'
- 2. Phishing & Social Engineering
- 3. Malware & Ransomware
- 4. Data Breaches
- 5. Insider Attacks

Industry Feedback

- After SolarWinds hack ... the future of nation-states cyber espionage in civilian infrastructure is here
- Information security is an asymmetric warfare (between hackers and their victims), it constantly changes and defies conventional approaches
- Your business has either been hacked or will be hacked that's a fact
- COVID and 'cloud' ... not the right direction
- Increasing spending and resource allocation ... current, à la carte, reactive, and highly fragmented approaches proved to be ineffective

How do we get ahead of ...?

Discussion



Questions?



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